



General Terms and Conditions

Deals

All information and prices shown are subject to changes. All prices indicated are in EUR and include VAT. Despite extreme care, price changes and errors in the price and season information are possible, and errors and misprints reserved. Offers and discounts cannot be combined. Vouchers and credits are non-transferable and cannot be redeemed for cash.

Booking

Bookings are possible in the ski school offices, through the official online shops or at travel agency partners with valid cooperation agreements using a voucher. With the booking, these general terms and conditions are fully accepted. Access is possible online at www.skischule-badkleinkirchheim.at or in the ski school offices.

Payment options: Euro cash, EC Maestro, Visa, MasterCard, Diners or in the online shop. All card payments subject to possible technical defects and malfunctions. We reserve the right to check the authenticity of the cash and to refuse to accept high value cash (€ 500, -).

Payment in the online shop:

Credit card payments in favour of the ski school are collected by TREKKSOFT AG, Hauptstrasse 15, 3800 Matten, Switzerland ("TREKKSOFT"). TREKKSOFT will appear as TREKKSOFT TOUR BOOKING on your credit card statement. The domain in which you enter and process your payment is the property of TREKKSOFT and is operated by TREKKSOFT. Please send an email to support@payyo.ch for all inquiries about your credit card payments and chargebacks.

Use of data for marketing purposes

By booking, I agree that 1) pictures of myself and the participants booked by me, as well as any family members seen in the pictures, may be used for advertising purposes by the Krainer-Wulschnig and Intersport Bad Kleinkirchheim group of companies. 2) My data is collected and used for newsletters and mailings from the Krainer-Wulschnig and Intersport Bad Kleinkirchheim ski schools (no disclosure to third parties).

Classes

Lessons, supervision and sports programs can be booked according to availability and at the course times specified in the brochure or current information in the ski school offices. Information on the currently bookable offers and the availability of groups is given at the ski school offices on site. The course participants are divided into groups by the employees of the ski school. If a group shrinks to fewer than 5 participants, we reserve the right to merge groups at individual locations or to shorten the lesson time. Changes of teachers are possible. Course days not used expire and cannot be rescheduled or rebooked. Booked tickets are not transferable. If it is not possible to attend the booked course due to illness or injury, clarification with your travel insurance applies.

Lift ticket costs are not included in the ski school prices. Course participants need lift tickets to take part in the courses and lessons according to the information from the ski school offices or sports instructors. A limited offer by the mountain railways does not entitle to price reductions or course extensions. The ski school does not compensate for lesson times that are impaired or cancelled due to the failure of cable cars or lifts.

Classes take place in any weather. Course cancellations due to weather-related influences (force majeure) will not be replaced.

The safety instructions of the ski school employees must be followed.

We do not accept any liability for accidents that occur during lessons or in the period immediately before or after. Accident insurance and liability insurance are the responsibility of the course participants.

Cancellation policy

For private and group lessons there is an option to withdraw from the contract up to 10 days before the course starts, with a -15% cancellation fee. Cancellation within 9 to 3 days prior to course start is charged with 50% of the invoice. In the event of failure to occupy or cancellation within 2 days and at the same day, 100% of the costs are due. We ask for payment of the account invoice in the online shop in advance or, in the case of short-term bookings on site, no later than the first day in one of our ski school offices. Booked hours are valid per day and cannot be split or postponed. Lessons can be shortened or changes made only after consultation with the ski school office.

We recommend having a travel insurance.

Photo credits

The photo rights and copyrights for the images used are owned by the corresponding photographer. Reproduction or use of this data in other publications is not permitted without the express consent of the author.

Impressum

- Ski- & Sportschulen Bad Kleinkirchheim St. Oswald GmbH & Co KG,
UID: ATU65608719, 9546 Bad Kleinkirchheim, Rosennockstr. 48
- Ski-& Sportschule Krainer GmbH
UID: ATU73634436 9546 Bad Kleinkirchheim, Maibrunnenweg 11
- Wulschnig GmbH,
UID: ATU75729589, 9546 Bad Kleinkirchheim, Rosennockstr. 48

Place of jurisdiction is Spittal an der Drau and Villach

The place of performance is the branch office of the ski school. The court responsible at the headquarters of the central branch of the ski school is responsible for any disputes. Austrian law applies. The contract language is German.

Valid from Mai, 2023

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